

Sprint Wholesale VPNSM

- Automatic On-Net Termination – Enjoy the cost savings of on-net usage with 10-digit dialing.
- Operator Services – Receive information and assistance in dialing.
- Comprehensive Service – Your private network can include dedicated and switched sites.
- Four call types:
 - On-Net to On-Net requires dedicated access at both the originating and terminating ends.
 - On-Net to Off-Net supports dedicated origination to switched termination.
 - Off-Net to On-Net supports switched origination to dedicated termination.
 - Off-Net to Off-Net supports switched origination to switched termination.
- VPN Switched Digital Services – If supported by the LEC, on-net and off-net switched data calls can be made.

Routing:

- Alternate Routing – Allows completion of calls to alternate destination during outage or busy condition.
- Hotline – Connect without dialing a number.
- Survivability Routing – Provides additional route choices in case of local loop failure.
- Custom Network Address – Customize your own intracompany dialing plan.
- Variable Length Dialing – Gives you the flexibility of 4 to 15 digits in your dialing plan.
- 700 + 7-Digit Calling – Allows Custom Network Address option for switched access locations.
- Virtual On-Net – Allows Custom Network Access at locations without dedicated access.
- Accounting Codes – Up to 5 digits can be validated or unvalidated.
- Call Control/Override – Control or limit the types of calls permitted.
- "Bill Ready" File – Customer specific traffic detail provided each month.
- Simplicity – Easily create and analyze reports for all your Sprint services and locations with Sprint Wholesale Billing Solution,SM Sprint's user-friendly invoicing and management reporting platform designed specifically for the wholesale industry.

For more information about Sprint Wholesale Single Source Solutions,SM talk to your account team today or call 1-800-788-3240. Visit Sprint Wholesale on the Internet: www.sprintbiz.com/wsg

Sprint Wholesale

Reliability and responsiveness from a single sourceSM



Sprint Wholesale

Sprint Wholesale DeskTop Manager

Take control of your business via the Internet.



Now, access to customer system records is just a few key strokes away.

Reliability

- Using our on-line interface, you can check your clients' accounts to verify they are active and set up properly. Your ability to access customer system records saves time and prevents mistakes from interfering with service. The information will be correct because you'll update it yourself.

Responsiveness

- Using your own computer and Web browser, access real-time records to view, update or add data within Sprint's Customer Information System database and distributed data platforms.

Single Source

- We help you manage your systems internally, and in turn, manage your customers more successfully. Sprint Wholesale DeskTop ManagerSM is adaptable for large and small customers alike.



Real-time
information

Manage your
database
accounts

Maintain account
accuracy

Centralized
information
source

Reduce sales
cycle time

Reliability and responsiveness from a single sourceSM

Sprint Wholesale DeskTop ManagerSM

Basic Features:

- Time saving – Maintain account work in a time frame you control.
- Improve productivity – Access the necessary information to do business more efficiently.
- Instant information – View real-time, on-line customer databases and distributed data platforms
- Keep current – Assure up-to-date service information on your current inventory of ANIs, F0NCARDS and toll-free numbers.
- Secure communication – Communicate with your Sprint account team via encrypted electronic mail
- Be informed – Stay in-the-know with continual updates on trade shows, special events, promotions, product and system announcements.

Customized Connection:

- Enhance performance – Sprint's engineers will evaluate your current business and make recommendations on the best connectivity to enhance performance.
- Streamlined system – Startup, operation, maintenance and future development remain on Sprint's platform, not your desktop, keeping your system streamlined.

Keep Your Edge:

- Simplicity – Sprint is committed to making it easier for you to maintain your services on our database real-time.

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Sprint Wholesale

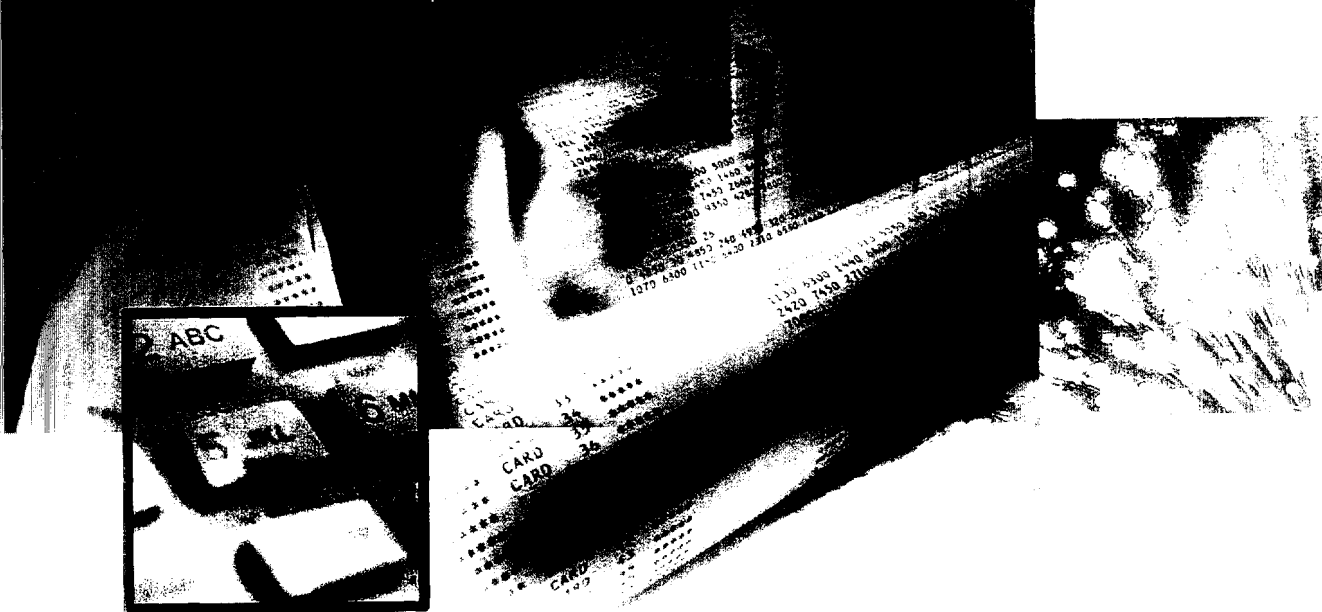
Reliability and responsiveness from a single sourceSM



Sprint Wholesale

Sprint Wholesale Switched Toll FreeSM

Easy, flexible toll-free tools to make businesses more productive.



"Reliability, responsiveness, marketable services, and a single source for toll-free lines are the number one factors in our selection of a toll-free provider. Sprint Wholesale Switched Toll FreeSM is the only provider that meets all these criteria."

Reliability

- ▶ Sprint Wholesale Switched Toll FreeSM is a powerful solution to make your business more profitable.

Responsiveness

- ▶ Enable customers to add toll-free lines without opening remote field offices.
- ▶ Reduce the risk of CPE fraud with our advanced on-line surveillance system (available for an additional fee).
- ▶ Increase productivity with Sprint's user-friendly invoicing and management reporting platform.
- ▶ Enhance customer satisfaction with advanced features.

Single Source

- ▶ Sprint Wholesale Switched Toll Free requires no special equipment. It works over existing lines.



**100 percent
digital, fiber-optic
network**

**Sprint Wholesale
Fraud DetectSM**

**Sprint Wholesale
Billing SolutionSM**

**Advanced
features**

Reliability and responsiveness from a single sourceSM

Sprint Wholesale Switched Toll Free

**Deliver
Top Quality**

**Earn More
Business**

**Protect Your
Customers**

**Improve
Productivity**

- ▶ **Voice quality** – Deliver pin-drop voice quality for all in-state, out-of-state and international calls with Sprint's nationwide, 100 percent digital, fiber-optic network as your backbone.
- ▶ **Flexibility** – Save your customers time and money. Make it easy for your customers to add toll-free lines as their businesses grow and their markets expand. Sprint Wholesale Switched Toll FreeSM works over existing lines. There's no need to purchase expensive equipment, no downtime for installation.
- ▶ **Worldwide connections** – Help customers build a global business. Your customers can even take calls from more than 50 international countries by using Sprint's International Toll Free Services.
- ▶ **Advanced options** – Win customer loyalty with advanced features that will help your end-users increase marketing opportunities, enhance efficiency, save money and improve productivity.
- ▶ **Safety** – Avoid the risk of CPE fraud with our on-line surveillance system. Sprint's Corporate Security team monitors your customer premises equipment 24 hours a day, 365 days a year. They'll alert you immediately if they identify potentially fraudulent patterns. Ask your account team about this additional service.
- ▶ **Simplicity** – Easily create and analyze reports for all your Sprint services and locations with Sprint Wholesale Billing Solution,SM Sprint's user-friendly invoicing and management reporting platform designed specifically for the wholesale industry.
- ▶ **Round-the-clock support** – Tap Sprint Wholesale's 24 hour a day access to comprehensive customer support services.

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Sprint Wholesale

Reliability and responsiveness from a single sourceSM



Sprint Wholesale

Sprint Wholesale Dedicated Toll FreeSM

Advanced, feature-rich toll-free solutions
for facilities-based resellers



Dedicated, reliable, feature-rich toll-free solutions with a wide range of advanced options to help you meet your customers' specific needs.

Reliability

- ▶ Reduce the chance of missed calls by using our Route Advance feature
- ▶ Automatically identify which toll-free number was called and send the call to the appropriate group using our Dialed Number Identification Service.

Responsiveness

- ▶ Create the best solution for each customer with a wide range of advanced options.
- ▶ Increase productivity with Sprint's user-friendly invoicing and management reporting platform.

Single Source

- ▶ Create optimum solutions for each customer using the wide range of available service options.



Advanced options

**Easy
customization**

**Sprint Wholesale
Billing SolutionSM**

Reliability and responsiveness from a single sourceSM

Sprint Wholesale Dedicated Toll FreeSM

Become a
Complete

Service

Improve
Productivity

Control Costs

Build
Business

- ▶ **Customized** – Earn more customers by customizing your solution with special options like Enhanced Routing, Uniform Call Distribution (UCD), Command Routing and Dialed Number Identification.
- ▶ **Advanced** – Receive a bigger share of customer with advanced features that help your customers reduce the chance of missed calls, improve agent efficiency and respond quickly to unscheduled changes in their business.
- ▶ **Simplicity** – Easily create and analyze reports for all your Sprint services and locations with Sprint Wholesale Billing Solution,SM Sprint's user-friendly invoicing and management reporting platform designed specifically for the wholesale industry.
- ▶ **Stability** – Know how much your service will cost next week, next month – even next year. Sprint's value-oriented wholesale rates generally don't fluctuate with the ever-changing retail market.
- ▶ **Support** – Grow your business with a support structure that's unsurpassed in the wholesale industry. Our national account manager, technical application consultant and customer support specialist will help you meet your specific needs.

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Sprint Wholesale

Reliability and responsiveness from a single sourceSM



Sprint Wholesale

Sprint Wholesale Toll Free ExtensionSM

Advanced, feature-rich toll-free solutions for switchless resellers selling dedicated service.



Offer your customers dedicated toll-free service with a single source for everything they need to meet your customers' expectations.

Reliability

- ▶ Let your customers take advantage of our feature-rich options to help them manage their business.

Responsiveness

- ▶ Create the best solution for each customer with a wide range of advanced options.
- ▶ Increase productivity with Sprint's user-friendly invoicing and management reporting platform.

Single Source

- ▶ Sprint Wholesale can provide solutions to all of your customers' toll-free needs.



**Easy-to-customize
options**

**Sprint Wholesale
Billing SolutionSM**

Advanced features

Reliability and responsiveness from a single sourceSM

Sprint Wholesale Toll Free ExtensionSM

**Become
More Competitive**

**Improve
Productivity**

Costs:

- ▶ **Customized** – Earn more customers by customizing your solution with special options like Enhanced Routing, Uniform Call Distribution (UCD), Command Routing and Dialed Number Identification Service (DNIS)
- ▶ **Advanced** – Receive a bigger share-of-customer with advanced features that help your customers reduce the chance of missed calls, improve agent efficiency and respond quickly to unscheduled changes in their business
- ▶ **Simplicity** – Easily create and analyze reports for all your Sprint services and locations with Sprint Wholesale Billing Solution.SM Sprint's user-friendly invoicing and management reporting platform designed specifically for the wholesale industry.
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Sprint Wholesale

Reliability and responsiveness from a single sourceSM



Sprint Wholesale

Sprint Wholesale Switched OutboundSM

A switched outbound service dedicated specifically to the wholesale market.



Help customers control costs with Sprint's no-extra-charges service.

Reliability

- ▶ Deliver pin-drop quality for all in-state, out-of-state and international calls with Sprint's nationwide, 100 percent digital, fiber-optic network as your backbone.

Responsiveness

- ▶ Help customers manage costs with this per-minute-charge-only service.
- ▶ Enable customers to enhance security through accounting codes.
- ▶ Increase productivity with Sprint's user-friendly invoicing and management reporting platform.

Single Source

- ▶ There are no multiple line charges, installation fees or recurring monthly fees with Sprint Wholesale Switched Outbound.SM



**100 percent
digital, fiber-optic
network**

No extra charges

**Sprint Wholesale
Billing SolutionSM**

Reliability and responsiveness from a single sourceSM

Sprint Wholesale Switched OutboundSM

**Deliver
Top Quality:**

► **Voice quality** – Deliver pin-drop voice quality for all in-state, out-of-state and international calls with Sprint's nationwide, 100 percent digital, fiber-optic network as your backbone

**Help Customers
Control Costs:**

► **No extra fees** – Sprint Wholesale Connect One PlusSM includes all costs in the per-minute rate. No installation charges or monthly service fees to worry about

► **Low rates** – Deliver low-cost outbound rates to more than 230 international locations, with no minimum average time requirement (MATR).

**Offer Value-Added
Features:**

► **Convenience** – Help your customers improve security and simplify cost management with one- to five-digit accounting codes. For a small set-up fee and monthly charge, your customers can assign codes by client, project, employee, department or other accounting group

**Improve
Productivity:**

► **Simplicity** – Easily create and analyze reports for all your Sprint services and locations with Sprint Wholesale Billing Solution,SM Sprint's user-friendly invoicing and management reporting platform designed specifically for the wholesale industry.

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Sprint Wholesale

Reliability and responsiveness from a single sourceSM



Sprint Wholesale

Sprint Wholesale Dedicated OutboundSM

High-quality long-distance solutions for your customers.

Deliver flexible, cost-effective solutions for all your dedicated outbound long-distance needs.

Reliability

- ▶ Sprint Wholesale Dedicated OutboundSM offers facilities-based resellers a flexible, cost-effective communication advantage designed specifically for the wholesale market.

Responsiveness

- ▶ Control costs, improve quality and add lines easily with T1 technology.
- ▶ Increase productivity with Sprint's user-friendly invoicing and management reporting platform.

Single source

- ▶ Sprint Wholesale can meet all of your outbound dedicated long-distance needs.



**100 percent
digital, fiber-optic
network**

T1 access

**Sprint Wholesale
Billing SolutionSM**

Reliability and responsiveness from a single sourceSM



Sprint Wholesale Dedicated OutboundSM

Deliver Top Quality:

- ▶ **Voice quality** – Deliver pin-drop voice quality for all in-state, out-of-state and international calls with Sprint's nationwide, 100 percent digital, fiber-optic network as your backbone.

Expand Easily:

- ▶ **Flexibility** – Expand your services quickly and easily as your business grows with T1 access. Twenty-four channels allow you to add or combine multiple services as you need them. You can even add capacity quickly, without extra lines and installation expenses.

Improve Productivity:

- ▶ **Simplicity** – Easily create and analyze reports for all your Sprint services and locations with Sprint Wholesale Billing SolutionSM, Sprint's user-friendly invoicing and management reporting platform designed specifically for the wholesale industry.

Value-Added Features:

- ▶ **Convenience** – Help your customers improve security and simplify cost management with one- to five-digit accounting codes. For a small set-up fee and monthly charge, your customers can assign codes by client, project, employee, department or other accounting group.

Control Costs:

- ▶ **Low costs** – Get the lowest available cost-per-circuit, cost-per-line and access cost through T1 access. You can also deliver the highest transmission quality with T1 technology's end-to-end digital connectivity.

For more information about Sprint Wholesale Single Source SolutionsSM, talk to your account team today or call 1-800-788-3240. Visit Sprint Wholesale on the Internet: www.sprintbiz.com/wsg

Sprint Wholesale

Reliability and responsiveness from a single sourceSM



Sprint Wholesale

Sprint Wholesale Outbound ExtensionSM

Reliable, virtually uninterrupted long-distance service.



Delivers flexible, cost-effective solutions to switch long-distance service for all dedicated long-distance needs.

Reliability

- ▶ Sprint Wholesale provides your customers the reliable, virtually uninterrupted communication service they demand and the stability you need from your underlying carrier.

Responsiveness

- ▶ Control costs, improve quality and add lines easily with T1 technology.
- ▶ Increase productivity with Sprint's user-friendly invoicing and management reporting platform.

Single Source

- ▶ Sprint Wholesale's support structure is unsurpassed in the wholesale industry. An account team, comprised of a national account manager, technical application consultant and a customer support specialist is available to meet your specific needs.



**100 percent
digital, fiber-optic
network**

T1 access

**Sprint Wholesale
Billing SolutionSM**

Reliability and responsiveness from a single sourceSM

Deliver Top Quality:

- ▶ Voice quality – Deliver pin-drop voice quality for all in-state, out-of-state and international calls with Sprint's nationwide, 100 percent digital, fiber-optic network as your backbone.

Expand Easily:

- ▶ Flexibility – Expand your services quickly and easily as your business grows with T1 access. Twenty-four channels allow you to add or combine multiple services as you need them. You can even add capacity quickly, without extra lines and installation expenses.

Improve Productivity:

- ▶ Simplicity – Easily create and analyze reports for all your Sprint services and locations with Sprint Wholesale Billing Solution,SM Sprint's user-friendly invoicing and management reporting platform designed specifically for the wholesale industry

Offer Value-Added Features:

- ▶ Convenience – Help your customers improve security and simplify cost management with one- to five-digit accounting codes. For a small set-up fee and monthly charge, your customers can assign codes by client, project, employee, department or other accounting group

Control Costs:

- ▶ Low costs – Get the lowest available cost-per-circuit, cost-per-line and access cost through T1 access. You can also deliver the highest transmission quality with T1 technology's end-to-end digital connectivity.

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Sprint Wholesale

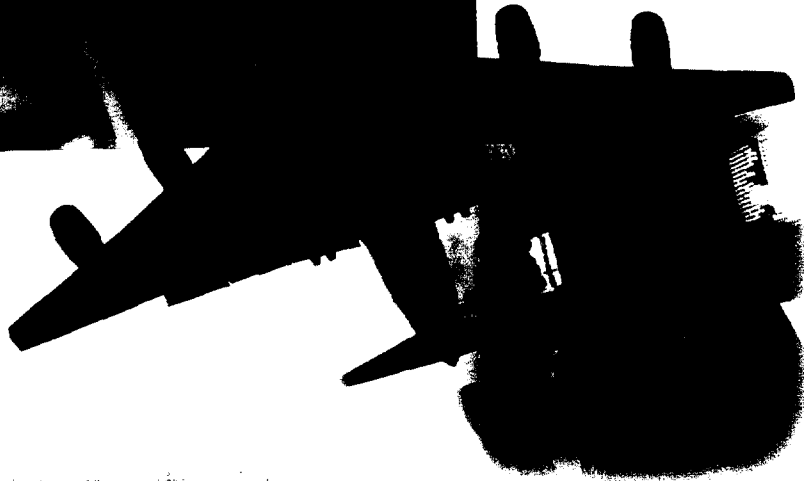
Reliability and responsiveness from a single sourceSM



Sprint Wholesale

Sprint Wholesale FōNCARDSM

The global calling card for your cost-conscious,
quality-minded customers.



With a single calling card, you can reach customers from
anywhere in the U. S. and to more than 220 direct-dial international
locations.

Reliability

- ▶ Take advantage of this high-quality telecommunications solution from anywhere in the U. S. and to more than 220 direct-dial international locations.

Responsiveness

- ▶ Deliver advanced features, such as multiple call option.
- ▶ Reduce the risk of calling card abuse.
- ▶ Increase your company's brand name recognition.

Single Source

- ▶ Your customers can keep in touch with the main office, clients and staff with a single card.



**Sprint's abuse
prevention system**

**Operator services
branding**

Accounting codes

**Sprint Wholesale
Billing SolutionSM**

Reliability and responsiveness from a single sourceSM

Sprint Wholesale FÖNCARDSM

Enhance Brand Identity:

Learn More of Your Customers' Business:

Improve Productivity:

- ▶ **Protected** – Diminish the dangers of calling card theft. FÖNCARD numbers are easy to remember with BTN+4. This advanced feature allows end-users to use their office or home phone number, plus a four-digit personal identification number of their own choosing. That means users don't have to carry or display their card when dialing at pay phones or other busy locations.
- ▶ **Secure** – Avoid calling card misuse. Sprint's Abuse Prevention System tracks and monitors calls, minimizing fraudulent card use.
- ▶ **Safe** – Help your customers improve security and simplify cost management with one- to five-digit accounting codes. For a small set-up fee and monthly charge, your customers can assign codes by client, project, employee, department or other accounting group.
- ▶ **Enhance customer loyalty** – Increase your brand name recognition by having our operators give your company's name when they answer the phone.
- ▶ **Customer improvements** – Help your customers save money, make calling easier, boost productivity, build a global business and stay connected with their customers.
- ▶ **Simplicity** – Easily create and analyze reports for all your Sprint services and locations with Sprint Wholesale Billing Solution,SM Sprint's user-friendly invoicing and management reporting platform designed specifically for the wholesale industry.

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Sprint Wholesale

Reliability and responsiveness from a single sourceSM



Sprint Wholesale

Sprint Wholesale Private LineSM

Digital, fiber-optic communication services at up to 45 Mbps.



Sprint Wholesale Private LineSM is a group of private light and communication services ranging from a 4 KHz voice band to 45 Mbps high-speed private line for large-volume or high-speed transmission.

Reliability

- ▶ Route diversity and customer-specified routing provide full network backup and disaster avoidance.
- ▶ Sprint sets exceptional performance objectives for error-free seconds and network availability that are among the best in the industry.

Responsiveness

- ▶ Sprint manages the network 24 hours a day, seven days a week to readily identify and resolve network problems with minimal service disruptions.
- ▶ Sprint provides end-to-end service with worldwide technical support 24 hours a day.

Single Source

- ▶ Sprint provides focused, end-to-end private line services worldwide, through one-stop sales and service with many foreign carriers.
- ▶ Minimize the inconvenience and expense of working with multiple vendors. Let Sprint Wholesale provide your multinational digital service from end-to-end.



Digital, fiber-optic quality for data and voice

Transmission bandwidth from 4 KHz to 45 Mbps

Constantly monitored for reliable service

Reliability and responsiveness from a single sourceSM

- ▶ A single, 4KHz voiceband circuit operating digitally through the Sprint fiber-optic network.
- ▶ A fully dedicated, cost-efficient alternative to Dial 1 or outbound service.
- ▶ Private Line DDS is a 100% digital, dedicated circuit that supports synchronous data communications
- ▶ Choose transmission speeds from 2.4 kbps to 64 kbps in the U.S. and 56/64 kbps internationally.
- ▶ Use for bulk data transfer, LAN-to-LAN and LAN-to-Host connections, WANs, low speed video, and more.
- ▶ A dedicated, single-channel service, compatible with the international standard of 64 kbps.
- ▶ It features B8ZS line coding with a local access channel of the same speed or with a T1 access line with B8ZS line coding.
- ▶ Use for bulk data transfer, LAN-to-LAN and LAN-to-Host connections, WANs, low speed video, and more.
- ▶ An application-specific, banded-speed, dedicated digital service providing customizable bandwidth from 112 kbps to 1472 kbps.
- ▶ Use for LAN-to-LAN connections, low speed video, multimedia transport, PC-to-PC transfer or high-volume e-mail
- ▶ A high-capacity, dedicated digital DS1 service transmitted at 1.544 Mbps (T1), the equivalent of 24 DS0 channels
- ▶ The bandwidth is dedicated and not shared (as with packet services).
- ▶ Can be channelized in 24 circuits at 56 or 64 kbps speeds, or unchannelized for full 1.544 Mbps (1.536 Mbps internationally).
- ▶ Use for transaction processing, CAD/CAM, distance learning, high-speed imaging, multimedia, PBX tie lines, and more.
- ▶ A single, broadband circuit that transmits voice, data and video at 44.736 Mbps.
- ▶ Ideal for high-volume, high-speed transmissions - the equivalent of 28 DS1 or 672 DS0 channels.
- ▶ DS1 aggregation, corporate backbone networks, carrier route diversity, integrated voice, data and broadcast quality video

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Sprint Wholesale

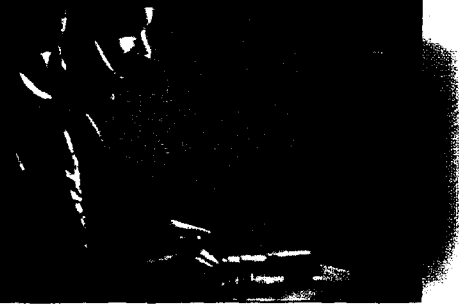
Reliability and responsiveness from a single sourceSM



Sprint Wholesale

Sprint Wholesale International

Help your customers reach global markets effectively.



Sprint Wholesale InternationalSM provides global toll-free numbers, dedicated outbound services and high-speed international digital transmission services that put your customers in touch with the world.

Reliability

- ▶ Count on Sprint's best-in-class network.
- ▶ Sprint's digital communication services are highly reliable and virtually error-free.

Responsiveness

- ▶ Sprint manages the network 24 hours a day, seven days a week to readily identify and resolve network problems with minimal service disruptions.
- ▶ Reduce the risk of CPE fraud with our advanced on-line surveillance system.

Single Source

- ▶ Fill all your international toll-free, dedicated outbound and high-speed digital transmission needs with Sprint.



Digital, fiber-optic quality for data and voice

Your customers can expand globally with ease

International toll-free routing to domestic toll-free destinations

Reliability and responsiveness from a single sourceSM

Sprint Wholesale InternationalSM

International Private Line:

- ▶ International Private Line 2.0 is a dedicated digital circuit that complies with International Telecommunications Union (ITU) standards and provides 2.048 Mbps transmission speeds, with 30 channels of bandwidth.
- ▶ International Private Line 2.0 is available between the U.S. and over 100 countries in Europe, Asia Pacific, Latin America, the Middle East and the Caribbean, including Russia and India.
- ▶ International Private Line Fractional 2.0 is available for those customers who need the uninterrupted, dedicated transmission quality of point-to-point international private lines, but not the full E1 bandwidth.
- ▶ International Private Line Fractional 2.0 is unchannelized at speeds from 128 kbps to 1.024 Mbps.
- ▶ Both services can be used to transmit integrated voice, data and video and bulk data transfers.

International Toll-Free:

- ▶ Provides automatic Sprint routing of an international toll-free number to a domestic toll-free number.
- ▶ Available as a stand-alone product or as part of your Sprint Wholesale Toll-Free Service.
- ▶ Eliminates the expense of international collect calls and provides flat, per-minute usage rates that vary by country and are billed in six-second increments (Mexico and Canada rates depend on distance and duration).
- ▶ International inbound calls can be routed to a location in the U.S., Puerto Rico, the U.S. Virgin Islands, Guam and CNMI.
- ▶ Route Advance ensures that every call gets through during peak periods by routing overflow calls to a designated POTS number or alternate dedicated location.

International Dedicated Outbound:

- ▶ Deliver flexible, cost-effective solutions for all your outbound dedicated long-distance needs.
- ▶ Control costs, improve quality and add lines easily with T1 technology.
- ▶ Reduce the risk of CPE fraud with our advanced on-line surveillance system.
- ▶ Increase productivity with Sprint Wholesale Billing Solution,SM Sprint's user-friendly invoicing and management reporting platform.
- ▶ For a small set-up fee and monthly charge, your customers can improve security and simplify cost management by assigning accounting codes by client, project, employee, department or other accounting group.

Universal International Freephone Numbering (UIFN):

- ▶ Your customers can utilize a single toll-free number in different countries around the world.
- ▶ Inbound calls are routed to domestic toll-free numbers on switched or dedicated lines.
- ▶ UIFN is supported in the U.S., Canada and major European and Asian markets and growing daily.
- ▶ Numbers are registered and assigned by the ITU and are functional everywhere UIFN standards are supported.
- ▶ The same advanced routing options available with Sprint Wholesale International Toll-Free are available with UIFN service.
- ▶ Your customers can use a single global toll-free number for call centers, customer service, employee communications, reservations, sales and more.

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Sprint Wholesale

Reliability and responsiveness from a single sourceSM



Sprint Wholesale

Sprint Wholesale

Provide customers with operator services
under your brand name.



Sprint Wholesale Operator Service will give you a single source platform that meets your company's needs for operator services and recognition.

Reliability

- ▶ All operator service products are supported by a highly trained professional team.
- ▶ This branded operator service maintains the same unsurpassed quality as our traditional Sprint Operator Services.

Responsiveness

- ▶ Every account team consists of account managers, technical applications consultants, customer service representatives and applications support managers available for the sole purpose of satisfying your needs.

Single Source

- ▶ Provide your customers with complete operator services under your own brand name.
- ▶ From customized call handling to international operator services to validation and billing services, we provide a complete array of operator services.



**Branded operator
services**

**Customized call
handling**

**Automated
operator services**

**Mechanized
calling card
services**

**Validation
services**

Fraud protection

Reliability and responsiveness from a single sourceSM

Sprint Wholesale Operator ServicesSM

Two Platform Offerings:

- Private branded operator services.
- Commissioned operator services

Product Offerings:

- Recognition – Branding and customized call handling.
- Automation – Automated operator and mechanized calling card services.
- Security – Validation services and fraud protection

International Operator Services:

- Convenience – Connects domestic callers with an international operator in over 290 foreign countries currently configured for service.

Automated Operator Services:

- Direct connect – Allows LEC calling card users to directly dial their calls without the assistance of a live operator.
- Simplified billing – Automated handling of collect and third party billed calls.

Inward Services:

- Transparent – Connects caller to appropriate LEC operator.
- Widely available – Available for customer lines within all local telephone exchanges served by the seven Regional Bell Operating Companies (RBOCs), GTE and Sprint.

Validation Services/ Fraud Protection:

- Instantaneous – Provides real-time validation of LEC calling cards
- Standard feature – Available at no additional charge.
- Round the clock – Provides usage monitoring of collect, third party and LEC calling card numbers 24 hours a day.

Billing Services:

- Comprehensive – Offers a full range of billing services, maintaining the flexibility needed to meet your individual billing requirements.

Network Access / Connectivity:

- Advanced technology – Utilizes state-of-the-art computer technology in each of our Regional Operations Centers (ROCs) strategically located throughout the United States.

Pre-sale Support:

- Responsiveness – Help defining and documenting your particular requirements early on.

Rating and Rate Quoting:

- Flexible options – Available for call rating and rate quoting, either utilizing Sprint Wholesale rates or custom rates

For more information about Sprint Wholesale Single Source Solutions,SM talk to your account team today or call 1-800-788-3240. Visit Sprint Wholesale on the Internet: www.sprintbiz.com/wsg

Sprint Wholesale

Reliability and responsiveness from a single sourceSM



Sprint Wholesale

Sprint Wholesale Billing Solution

Wholesale billing made easy

Introducing Sprint Wholesale Billing Solution, a new billing platform that offers a single source for all your wholesale billing needs. Designed expressly to meet the needs of the wholesale marketplace.

Reliability

- ▶ With Sprint Wholesale Billing Solution,SM you can be confident that our rates remain consistent with wholesale market conditions. Our competitive rates assure that you remain competitive in the wholesale marketplace.
- ▶ Charges, discounts, adjustments and payments for the billing cycle are displayed in overall summary formats resulting in a concise, easy-to-read invoice

Responsiveness

- ▶ Our table-driven design allows for greater responsiveness to market demands through the flexibility of multiple rate options and discount levels for customer specific applications. With Sprint Wholesale Billing Solution,SM understanding your telecommunications usage has never been easier.

Single Source

- ▶ Sprint Wholesale Billing SolutionSM offers a variety of traffic reporting choices to ensure that you receive information that meets your specific business needs.



**Summary
billing reports**

**Support
account team**

**Tailored traffic
reporting**

Reliability and responsiveness from a single sourceSM

Sprint Wholesale Billing SolutionSM

Basic Features:

- Tailored pricing solutions – Provides customized solutions through a flexible, highly responsive, table-driven invoicing system
- Sprint Wholesale Single Source SolutionsSM – A pricing portfolio of wholesale telecommunications products and services designed specifically for wholesale customers
- Discount options – Various competitive discount offerings are available
- Current month discounting – Discounts are realized in the current month, allowing greater cash flow management
- User friendly reporting – Invoice summary information and detail traffic reports can be used for analysis and trending, allowing you to know precisely when and how your telecommunications dollars are being spent.

Call Detail Media Options:

- Options – Various media options are available for timely receipt of your billing information. Rated Call Detail can be received monthly and/or weekly on magnetic tape reel or cartridge; unrated Call Detail can be received daily via electronic transmission monthly and/or weekly on magnetic tape reel or cartridge or via electronic transmission

Formatted Bill Summaries:

- Business support – A monthly summary of your traffic patterns, called Formatted Bill Summaries (FBS), allows you to manipulate and create custom reports that support your business needs.

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